

## Policy Statement

The policy of AVM Bvba focuses on

- Fulfilment of the requirements, wishes and expectations of the customers as well as the applicable legal regulations and obligations;
- maintaining the quality level in an effective, safe and economically responsible manner,
- to increase customer satisfaction.
- To constantly strive to optimise working conditions;
- to make a positive contribution to environmental issues.

In order to achieve this, AVM wants to control its working methods. These working methods are laid down in the Quality and Safety System, which meets the requirements of ISO 9001 : 2015 and VCA\*\* 2017/6.0. The quality and safety system covers all the activities of AVM Bvba : manufacture and assembly of piping, manutention transport and storage systems, handling and logistics systems for liquids and solids, metal structures and works of art, industrial piping and sewerage and all types of fixing techniques.

The managing director has appointed a representative of the management who is responsible for the implementation and maintenance of the quality and safety system. Furthermore, the management periodically evaluates the functioning of the system in practice and implements measures for improvement.

The quality and safety policy is defined annually on the basis of objectives set during the management audit. In this way, the management intends to work on the continuous improvement of the organisation in order to guarantee the continuity of the company.

The current objectives are mainly related to the optimisation of the production process: less human energy, which results in a faster turnaround time, a professional strengthening of the internal organisation with qualified subcontractors, foreign supervisors, tax and legal advisors as support.

With regard to the aspects of safety, health and environment (HSE), the following concrete objectives were derived:

- Prevention of accidents and incidents;
- the prevention of personal injury (own personnel, employed personnel and third parties);
- the prevention of occupational diseases;
- the prevention of damage to materials, equipment and objects;
- the prevention of environmental damage.
- Government imposed obligations in relation to Corona - compliance with the Covid 19 virus

The above-mentioned points are implemented appropriately at each level of the organisation, with the focus on the employee as an entrepreneurial person.

All employees are responsible for ensuring that work is carried out in the manner specified in the quality and safety system.

The decision to implement a quality management system is a strategic decision for our organisation that will help improve overall performance and provide a good basis for sustainable development initiatives.

The benefits to our organisation of implementing a quality management system on the basis of this international standard:

- (a) the ability to consistently provide products and services that meet customer requirements and applicable laws and regulations;
- (b) the facilitation of opportunities to increase customer satisfaction;
- (c) addressing risks and opportunities related to the context and objectives;
- (d) demonstrating the ability to meet specified requirements for a quality management system.

This international standard uses the process approach, which includes the Plan-Do-Check-Act cycle (PDCA cycle) and risk-based thinking.

Using the process approach, we will plan our processes and the related interactions, we can ensure that all processes have adequate resources and are adequately managed, and that opportunities for improvement are identified and acted upon.

Risk-based thinking enables our organisation to determine the factors that could cause the processes and the quality management system to deviate from the planned results, to use preventive control measures to minimise negative effects and to make maximum use of opportunities as they arise.

Consistently meeting requirements and responding to future needs and expectations is a challenge for our organisation.

In order to meet this challenge, objectives will be set annually, and we will ensure that all employees receive appropriate training and that the necessary resources are made available to achieve them.

The quality policy and objectives will be evaluated and redefined annually during the management review. With this, the management wants to work on the continuous improvement of the organisation in order to guarantee continuity.

In order to achieve our objectives, all employees are expected to cooperate optimally. Subcontractors and suppliers are also expected to deliver the same level of quality. This will therefore be closely monitored.